



ESSENTIALS CONTRACT

Preventive service that is easy to plan

Preventive maintenance is the best way to ensure optimal equipment performance and avoid unnecessary costs. Put your routine maintenance planning in our hands and concentrate on running your business. In addition to inspections, our Essentials service agreement includes recommended yearly maintenance to keep your equipment running as it should.

Fundamental support for planned performance

Our Essentials programme takes you a long way in preventive servicing. The contract covers minor and major yearly services as recommended by Hiab. With each service, you also receive a detailed service report showing all findings, recommendations and work done — a vital proof of excellence for your equipment.

Conveniently located near you, and trained to know more about your products than anyone in the world, our technicians take care of your essential services fast. We also handle the scheduling, paperwork and administrative support for you. So altogether, you spend more time on the road and less time dealing with repairs and maintenance.

Minor service includes:

- Greasing all grease points
- Inspecting equipment for worn or damaged parts
- Performing general adjustments
- Creating a report of equipment condition and recommended actions

Major service includes:

- Replacement of hydraulic oil
- Greasing all grease points
- Replacing filters
- Inspecting equipment for worn or damaged parts
- Changing oil in oil bath (if applicable)
- Performing general adjustments
- Creating a report of equipment condition and recommended actions

Inspection protocols included

As the second tier of our Hiab ProCare™ added-value model, Essentials also includes all services in our Inspection programme, comprising an extensive protocol with over 100 checkpoints. See our Inspection fact sheet for more information.

Do you want to plan ahead to produce as planned? Ask us about Essentials.

[See the complete Hiab ProCare™ offering](#) 

HIAB PROCARE™ SERVICE AGREEMENTS – PRODUCE AS PLANNED

A flexible service contract designed to secure the uptime of all Hiab equipment. Scheduled and preventive maintenance using original parts help your equipment retain its high quality and reduce the risk of unexpected downtime.

Select the level of contract you need: Inspection, Essentials or Total R&M



Hiab ProCare™ multilevel offering

CONTRACT SCOPE	INSPECTION	ESSENTIALS	TOTAL R&M
Comprehensive condition inspections (including legal certification, if applicable)	■	■	■
Full preventive and planned maintenance program according to Hiab official guidelines		■	■
Wear and tear replacements			■
Repair services at Hiab workshop			■
Emergency repairs at customer location			■
All services performed by Hiab authorised service technicians and Hiab original parts	■	■	■
OPTIONAL ELEMENTS			
Maintenance services at customer location		●	●
Services of on-truck equipment and accessories			●
Services outside of normal opening hours*	●	●	●
HiConnect™ *		●	●

* Check availability with your local Hiab sales point

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